CONTACT

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- LinkedIn/Takeya Mitchell
- github.com/TakeyaC0d3s
- Professional Certifications link

EDUCATION

A.A.S Degree

IT - Network Engineering
Bahamas Technical &
Vocational Institute Bahamas
2019 - 2022

CERTIFICATIONS

- CompTIA - IT Fundamentals, A+, Server+
- Google Project Management: by Google on Coursera
- Avixa - Certified Technology Specialist
- QSC - Level 1, Video 101
- Dante – Level 1-3 (2nd Edition)
- AMX Programmer – Networked AV
- TestOut – Certified Desktop Pro
- OSHA - **10-Hour** *Hazard Recognition for the General Industry*; OSHA 30; NYC SST
- Crestron – Multiple certifications including CTI-DCT-R, DMC-E-4k, CTI-TCT-R, DMC-D-4k

 (Click link in contact section above to view certifications)

SKILLS

Technical:

- Detailed understanding of IT networking and systems, MPEG, SAN, TCP/IP, DNS, SNMP, signal flows, network compliance support
- Extensive diagnostic troubleshooting skills in VTC and AV systems
- Strong technical production knowledge in broadcast video and streaming protocols and encoding (RTMP, HLS, WEBRTC, H.264) control systems, video servers, storage area networks and editing
- Strong computer proficiency with familiarity of multiple Operating Systems, Windows 10, Server and Active Directory, MAC OS X
- Reading and developing wiring schematics

TAKEYA MITCHELL
— MULTIMEDIA TECHNICIAN —

Meticulous professional with 12+ years of expertise in computer literacy, live event production, audio-visual, information technology, development, and support. Exceptionally organized demonstrating a variety of multitasking skills in fast-paced and ever-changing environments with the ability to determine user requirement and develop solutions to meet their needs. Skilled in troubleshooting and problem solving.

WORK EXPERIENCE

Waveguide LLC @ Pfizer/ *Multimedia, Lead Technician*
February 2023 to present | New York

A role with responsibilities in the repair, maintenance, upgrade, and installation of AV equipment. Other on-site technology management include:

- Coordinating conference guests and digital business services for multipurpose conference rooms
- Troubleshooting small to large scale conferencing equipment in unified communications systems with Extron, Crestron, K-Array, QSC, Planar, Analog Way, Polycom, Shure, and others
- Provide seamless management of VTC events with high touch customer service with Microsoft Teams, Cisco Webex and Zoom
- Technical operation of video switchers, PTZ cameras and playback systems for hybrid broadcast events with ROSS, Panasonic, Analog Way (LivePremier) and others
- Ensure AV systems have the latest firmware and software installed updating as necessary providing routine preventive maintenance and repair.
- Manage ITSM and daily email and phone requests.
- Researching and recommendation of solutions to management
- Participate in ad hoc projects with other departments including IT to improve workflow.

Contracted Media Engineer/ *V1-Video Technician*
March 2017 to present | Bahamas, Virtual, New York

Media engineering opportunities lead to developing skills in webcasting and streaming, technology management and post-production. Other tasks

- Operation of video servers using Resolume Arena, Mad Mapper, VMix; Novastar LCT and LINSN, LED Studio for LED video mapping,
- LCD and laser projector setup, blending and configuration with Epson and Barco
- Matrix video switching and streaming in Blackmagic Design, Image Pro, Kramer, Extron, OBS Studio, PTZ, NDI
- Generate equipment lists, floor plans, rack and console elevations, test plans and test systems.
- Develop web pages in WordPress (Oxygen Builder), HTML, CSS, JavaScript and React.js
- Pre- and post-production editing and formatting in PowerPoint, Keynote DaVinci Resolve, Adobe: Premier Pro, Adobe Express and After Effects
- Manage and design systems for video teleconferencing with Polycom and QSC
- Ensure all transmission equipment are calibrated and operating correctly for live event telecasts.
- Project coordination with outside contractors

Think Simple / *AV Programmer, On-site Technician*
March 2021-June 2022/ December 2022-January 0223 | Bahamas/New York

This programming position ignited industry standard knowledge for smart home automation and control utilizing tools from leading platforms including:

- Residential installation, servicing, and audio-visual programming in Crestron (Crestron Home, D3Pro, Toolbox, Fusion, Crestron Studio, VT Pro-E, SIMPLE), Q-Sys Designer, Lutron HomeWorks QS
- Hardware configuration and remote management of various network devices (routers, switchers, access points), in-room audio, DSP, touch panels
- AV/VTC system maintenance troubleshooting

- Rack building proficiency, wire, and cable management, crimping and soldering
- Strong understanding of lighting, control for home automation and live event production
- Version Control (*Git & GitHub*)
- Strong understanding of analog and digital signal flows
- Knowledge and experience with Linux, SQL, and database administration
- Photo and video editing proficiency

Professional:
- Agile project management
- Effective communication
- Stakeholder and risk management
- Project scoping and planning
- Strong organizational and multitasking skills
- Strong documentation and neat work habits
- Strong critical thinking skills
- Ability to train entry level staff.
- Self-sufficient and collaborator
- Strong work ethic and dependable
- Strong interpersonal and customer service skills
- Ability to function well under pressure, i.e., during live broadcasts.

CSB Tech Emporium / *Intern – Web Developer*
March 2021 to June 2012 | Bahamas, Virtual

- Collaborated remotely with a team of four developers to update and deploy a design firm's multi web page in WordPress and Oxygen Builder.
- Collaborated with teammates using Kanban view boards to organize tasks and discuss updates maximizing efficiency during lockdown.

Lighting Audio & Visual Rentals / *Lead Audio Visual Event Technician*
October 2012 to March 2020 | Bahamas

- Setup, operated, broke down and transported sound, lighting, and video systems for conference/breakout meetings, concerts, tradeshows, weddings and various outdoor events at the Wyndham Nassau Resort & Crystal Palace, Melia Hotel & Resorts and Baha Mar Resorts.
- Configured and operated audio mixers (analog and digital), wireless microphones, lighting fixtures, projectors, screens, LED video walls and consoles from Shure, QSC, Mackie, Presonus, Yamaha, Chauvet DJ, Chamsys MagicQ.
- Lead video broadcasting and streaming in DTS Playback Pro, Arkaos Media Master Pro with matrix switchers from Analog Way, Barco Image Pro, Kramer, Extron, and Blackmagic Design.
- Troubleshot hardware and application failures with Windows, 7, 8 and 10, Mac OS and Linux
- Planned and designed small to large scale AV systems for live events supplying bill of materials in Excel and basic wiring diagrams in Sketchup.
- Assisted banquet event managers in project scope from initiation to completion for customizable and scalable AV solutions on hotel properties.

Galleria Cinemas / *Projectionist*
September 2007 to October 2012 | Bahamas

- Configured and maintained cinematic film and digital projectors from Christie, Epson, and Sanyo.
- Navigated and maintained playback of 35mm film prints for eight theaters simultaneously at show schedules.
- Troubleshot issues and configured AV receivers and DSPs for Dolby digital/DTS surround sound systems with hardware from Yamaha, QSC, Sony and Denon.
- Ran cash register at ticket office for 3,000 seat theater arenas.

REFERENCES

Gaudens Zulu
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Canoe Studios
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Baris Rosado
Lead AV Technician
Think Simple LLC
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